



carolina HOUSING

Carolina Housing works to create an inclusive on-campus housing environment that promotes learning, citizenship, involvement, and leadership. The Department is committed to creating supportive learning environments that assist in the total development of the resident through student leadership, programming, residence hall standards, and campus connections. The Carolina Housing program is built on a student learning philosophy that values inclusiveness, discovery, benchmarking, community, communication, and celebration.

Gaming Assistants (GAs) are responsible for the operations and support of the Carolina Gaming Arena located in Craige Residence Hall. GAs will use GGLeap to maintain student accounts for gaming and manage the time limits, while providing support for the functions inside the Arena. The GAs will report to ResNET management.

Duties include, but are not limited to:

- Directing students to sign into the arena upon entry
- Help guide students in setting up their accounts
- Maintain the a clean and neat appearance in the Arena
- Report any issues to upper management
- Providing excellent customer service
- Maintaining accuracy and attention to detail
- Interacting with administrators and students in a courteous and professional manner

Qualifications

- Exceptional customer service
- Ability to maintain accuracy
- High attention to detail

Compensation

\$10.00 per hour

Availability

Gaming Assistants work a minimum of 2-hour shifts during the following operating hours:
Wednesdays through Saturdays: 4:30pm until 11:30am. The work location is the Carolina Gaming Arena at Craige Residence Hall.

***This posting is for the Academic Year 2022-23 and will begin training on 8/17/2022 for the opening of the CGA for the year on 8/24/2022.**

Application

To apply for this position, please send the following items to Phil Young, Technology Coordinator for ResNET: philyoung@unc.edu

1. Resume (or a list of your relevant experience or work history with job titles and responsibilities)
2. A statement expressing why you are interested in the position and what relevant experience or qualities you will bring to the Carolina Gaming Arena
3. Class schedule and a list of any other commitments that occur during the above operating hours
4. Phone number

Timeline

Applications accepted until 8/9/2022 at 11:59pm.